



# ZapCharger Pro charging station

Quick Guide

## ▶ Starting the charging session

1. Check whether the status indicator (Z) lights up green.
2. Connect the vehicle to the charging station using the charging cable.
3. As soon as it flashes yellow, scan your RFID tag or charging card at the charging station, or start the charging session using the app.
4. The status indicator flashes green if authentication was successful.
5. The status indicator flashes blue when the charging session has started.

If the status indicator flashes red, there is an error. In this case, unplug the charging cable and start again at point 1. If the error persists, please contact us.

To use the charging station, you must be registered as a user on the Sintio portal and we must have granted your user profile access rights to the charging station. The RFID tag or charging card is linked to your user profile.



- 1 Status indicator
- 2 RFID zone
- 3 Charging socket type 2

## ■ Stopping the charging session

1. Stop the charging session via the app, by holding the tag or charging card up to the reader again, or by following the instructions in the vehicle's user manual.
2. Disconnect the cable between your vehicle and the charging station.







### Important information

The charging cable requires a type 2 plug at one end to connect to the charging socket of the ZapCharger Pro; the plug on the other end depends on your vehicle type (this is usually also type 2). Charging adapters on the vehicle are permitted.

The mode 3 charging cable used should correspond to the charging capacity of the electric vehicle so that the charging station can provide the maximum charging speed.

## ☀ Status indicators and troubleshooting

The status of the charging station is indicated in the status indicator (Z) using the following colours:

Colour	Permanent signal	Flashing signal
	Ready Charging session ended	Authentication OK
	Connected to a vehicle and ready to charge	Charging session in progress
	Errors → Contact us.	Authentication failed or other error (shown in the app) → Disconnect the charging cable and start the charging session again. If the error persists, please contact us.
		System is booting up Waiting for authentication Waiting for connection Vehicle in queue
		Charging station is being updated
	No power supply → Please contact us.	

## Help and support



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